

Rother District Council

Report to:	Cabinet
Date:	24 May 2021
Title:	Key Performance Targets 2021/22
Report of:	Head of Service Acquisitions, Transformation and Regeneration
Cabinet Member:	Councillor Dixon
Ward(s):	All
Purpose of Report:	To consider the recommendations arising from the Overview and Scrutiny Committee meeting held on 26 April 2021, regarding the Key Performance Targets for 2021/22. The minutes arising are reproduced below.
Decision Type:	Key
Officer Recommendation(s):	It be RESOLVED: That consideration be given to including a wider scrutiny of performance in Planning in the Key Performance Targets for 2021/22.
Reasons for Recommendations:	The Key Performance Targets for 2021/22 to include a wider scrutiny of performance in Planning.

OSC20/58. **KEY PERFORMANCE TARGETS 2021/22**

Members received the report of the Head of Acquisitions, Transformation and Regeneration, previously considered by Cabinet on 1 March 2021, detailing the proposed Key Performance Indicators (KPIs) and their target levels of performance for the financial year 2021/22.

Eleven KPIs as detailed at Appendix A to the report were proposed for 2021/22 and would be reported within four themed areas, namely:

- Housing and Homelessness (five indicators)
- Economic Development and Poverty (three indicators)
- Waste Collection (one indicator)
- Additional Income (two indicators)

Other KPIs that were exceeding or significantly missing their target would be reported to the Overview and Scrutiny Committee (OSC) by exception. Members of the Committee were invited to consider and suggest any additional KPIs for monitoring, bearing in mind the impact this would have on staff time to collect and provide commentary on.

The KPIs focused on key outcomes within the emerging Corporate Plan. A Corporate Programme Board would be established to monitor the Council's service plans and a twice annual report would be presented to the OSC to provide an update on activity and target completion.

The Environment Strategy 2020-2030 set out the activities and actions that were to be undertaken in response to the Council's Climate Emergency Declaration in 2019. Net carbon footprint for both the district and the Council would be KPIs in future years. By March 2022, it was anticipated that a baseline exercise and measurement model would be established and completed for inclusion within the KPIs set for the 2022/23 financial year; this work would be carried out alongside ongoing work to progress the strategy.

Cabinet had approved the KPIs and targets and were satisfied that these provided an adequate review of the Council's key performance areas. Members of the OSC were requested to review the KPIs and recommend any actions / amendments to Cabinet as necessary.

Members were given the opportunity to ask questions and the following points were noted during the discussion:

- concerns were raised about the length of time taken for planning decisions to be made. The Planning Committee regularly reviewed performance, but Members requested wider scrutiny be considered by Cabinet;
- an extensive range of performance indicators were monitored by officers in addition to the KPIs, reviewed by the Chief Executive on a monthly basis;
- the KPIs were identified each year to reflect the Council's most important areas to be focused on;
- Climate Change performance indicators would continue to be discussed by the Climate Change Steering Group for inclusion in the KPI set for 2022/23;
- the target of £107,000 for Additional Income Generation, not currently monitored, related to Garden Waste Services fees; and
- the three indicators in the theme Economic Development and Poverty would provide Members with a broader narrative of the work of the Council.

(Overview and Scrutiny Committee Agenda Item 6).

Other Implications	Applies?	Other Implications	Applies?
Human Rights	No	Equalities and Diversity	No
Crime and Disorder	No	Consultation	No
Environmental	Yes	Access to Information	No
Sustainability	No	Exempt from publication	No
Risk Management	Yes		

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Appendices:	None

Relevant Previous Minutes:	N/A
Background Papers:	Report to Overview and Scrutiny Committee
Reference Documents:	N/A
